

RORY TITCHENER

Stock Control & Logistics | Founder, Jestr Labs

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PROFILE

Hands-on stock control and logistics professional with experience in aerospace logistics at Yusen Logistics, booking stock in and out on SAP, picking and packing orders for despatch, handling air freight work, operating forklifts and standing in as Team Leader to keep the team on target. As founder of Jestr Labs, I build and sell software that tracks stock, items and sales and turns quotes into orders, and I coordinate product builds and fixes, so I understand from both sides why strict control of items and accurate logistics information matter. A logical, structured thinker with strong attention to detail, I am comfortable juggling competing priorities in fast-paced operational environments. I bring over 10 years of experience across logistics, finance, healthcare and education, and a positive, solutions-focused attitude.

KEY SKILLS

- **Stock control & inventory tracking:** booking stock in and out on SAP; designing software that tracks every item and sale.
- **Goods in / goods out:** recording inbound and outbound stock movements accurately at Yusen Logistics.
- **Pick, pack & despatch:** picking and packing orders for despatch, including air freight work.
- **Order processing:** built PrintQuote, which turns 3D print quotes into orders and tracks stock.
- **Systems & record keeping:** confident logging work and recording information on business systems (SAP, ServiceNow, JAMF).
- **Forklift operation:** operated forklifts as part of day-to-day duties at Yusen Logistics.
- **Driving:** full UK driving licence.
- **Team working & leadership:** stood in as Team Leader to hit targets; trained new staff; led start-up teams.
- **Planning & coordination:** scheduling and coordinating work across software builds, fixes, 3D print jobs and projects.
- **Problem solving & customer focus:** resolved technical issues quickly for a diverse client base.

CURRENT EMPLOYMENT

Founder | Jestr Labs

06/2026 – Present

Founded and run a business that builds and sells software products.

- **Inventra Interface:** a stock management and sales tool for UK eBay resellers that tracks every item and sale, supporting accurate stock control and inventory records.
- **PrintQuote:** a tool that quotes 3D prints, converts quotes into orders and tracks stock, giving a clear order-processing workflow from enquiry to job.
- **Global Esports Transfers:** founded and designed an esports transfer hub (globalesportstransfers.gg), coordinating its build and fixes. Players connect FACEIT to get a GET Score and a market value; teams post listings and review applications in one place; offers go back and forth until a deal is done.
- **Time Saving News (TSN):** in development: an automated news platform that picks the day's top 10 UK and world stories, turns them into plain-English bullet points linking to the original source, and posts them to its own Instagram, X and TikTok (@timesavingnews).
- **3D printing:** produce 3D prints on an Ender 3, planning and scheduling print jobs alongside product development.

PAST EXPERIENCE

Stock Inventory Controller | Yusen Logistics – Aerospace

08/2023 – 06/2026

- Booked stock in and out using SAP, keeping stock records accurate
- Picked and packed orders for despatch, including air freight work
- Operated forklifts as part of a variety of daily tasks
- Stood in as Team Leader and pushed the team to hit targets
- Built knowledge of logistics, supply chain management, inventory control and operational efficiency

- Awarded Employee of the Month

Project Manager – Gaming Development | Intagleo Systems

03/2023 – 08/2023

- Worked with an original investor at Intagleo to support the development of a new gaming suite (unpaid, part-time)
- Developed project management skills and understanding of the development process

Service Desk Engineer | Jigsaw24

06/2022 – 02/2023

- Managed hardware requests, trained new staff and resolved issues to ensure efficient data recovery
- Provided technical support for data backup and recovery to a diverse client base
- Troubleshoot Mac/Windows OS, servers and IT systems including Active Directory, SQL and PowerShell; used JAMF, ServiceNow and 3CX

Founder and Director | Smash and Grab Ltd (later TekkStats Ltd)

06/2018 – 02/2022

- Led a diverse team of managers, project managers, developers and graphic designers
- Grew the project into a big data aggregator for the gaming industry
- Collaborated with educational groups including the Young Entrepreneurs Programme

KEY ACHIEVEMENTS

- **Inventory management:** managed inventory worth over £500,000, reducing errors and improving efficiency by 20%.
- **Recognition:** awarded Employee of the Month at Yusen Logistics.
- **Problem solving:** resolved 90% of technical issues within 24 hours in IT support, often from open to close within 15 minutes.
- **Fundraising:** raised £150K for a previous business venture.

INTERESTS

Classic car renovation, bushcraft and wild camping, mountain climbing, horse riding, and gaming (RPGs, flight and racing simulators).